

## TERMS OF USE & PRIVACY POLICY

Last Updated: 04/01/201

This website or mobile application (Site) is owned and operated by Salon 560. Salon 560 takes your privacy seriously. This Privacy Policy describes what information this Site gathers about you, how we use that information, and what steps we take to protect that information.

By using this Site, you consent to the terms of this Privacy Policy as well as the Site Terms & Conditions. Salon 560 may change this Privacy Policy from time to time. Please check back periodically for up to date information about our privacy practices.

### 1. INFORMATION COLLECTION

This Site collects information about you to provide and improve our services, communicate offers that we believe will interest you, and to administer our business. Information You Provide to Us We collect personal information from you when you submit that information to us voluntarily.

For example, we collect information from you when you:

- place an order on the Site;
- sign up for email offers and promotions on the Site;
- communicate with our customer service team through the contact us;
- participate in a Salon 560 promotion, such as a sweepstakes or contest;
- post a tagged photo or other content on a third party social network in response to our request;
- or post a product review, question, answer, or other information on the Site;

The personal information we collect may include the following: email address, mailing/billing address, phone number, payment card number, and other payment information. Collecting this information allows us to complete your order efficiently, to notify you of your order status, and provide personalized interactions. If we ask for such information from you, we will either tell you how we will use the information or we will use it in conformity with this Privacy Policy.

We may use the personal information you provide to allow you to send messages to your friends via this Site. When you use these features on our Site, you represent to us that you are entitled to use and give us your friend's name and contact information, including email address.

#### Automated Information Collection

We automatically receive and store certain types of information when you interact with our Site, our emails, and/or our online advertisements. This information helps us to make our Site work more efficiently, evaluate use of our Site, and support our website analytics and marketing campaigns. Here are some of the types of information we may automatically receive:

Technical information like your internet protocol (IP) address, your device operating system and browser type, your referring website's address, and your clickstream through our Site Cookies that recognize you as you use or return to our Site. The cookies allow the Site to provide you a more continuous and personalized shopping experience.

Cookies are small text files that a website or email saves to your browser and stores on your hard drive.

Web beacons that allow us to know what pages on our Site have been visited, what emails have been opened, and if our banner ads have been effective.

#### Cookies

Our Site uses cookies. Cookies are pieces of information that a website transfers to your computer's hard drive for recordkeeping purposes. We use cookies to track your preferences and purchases as you navigate through our Site and to save you from having to reenter information every time you visit our Site. By using cookies to track your visits, we can make your next shopping experience on our Site better. To search our Site and/or place an order, you need to have the cookies feature of your web browser turned on. Most web browsers allow you to exercise control over cookies by deleting them, blocking them, or alerting you when a cookie file is stored. Please review your browser's instructions on these functions. If you choose to disable the cookies feature of your web browser, you may not be able to place an order or otherwise use some or all of the features provided on our Site. If you disable, block, or delete cookies, not all of the tracking described in this Privacy Policy will stop.

#### Interest-Based Advertising

We collect personal information about users over time when you use this Site. For example, we may keep track of how many of our ads you saw before visiting our Site. This is primarily accomplished using technology such as cookies, action tags, web beacons, and/or GIF tags which are placed in various places within our Site and our online ads.

Some browsers have a 'do not track' feature that lets you tell websites that you do not want to have your online activities tracked. These features are not yet uniform, so our Site is not currently designed to respond to those signals.

#### Mobile Applications and Website

When you download or use our mobile website, we may receive information about your location and your mobile device. This information may include the type of mobile device you use, the temporary or persistent unique device identifier (UDID) placed by us or our service providers, the unique identifier assigned by Mitchell's Salon & Day Spa to your device, the IP address of your device, your mobile operating system, the type of mobile web browser you use, and data from the way you use our mobile website.

Our mobile website may also collect information about the location of your device. Your device should require you to provide permission before our mobile website obtains location information from technologies like GPS, WiFi, and/or cell towers. We and our service providers may use this information, along with other information submitted by you, to provide you with location based services like local store information, search results, special offers, and other personalized content.

Most mobile devices allow users to disable location services by using controls located in the device's settings menu. If you have questions about how to disable your device's location services, please contact your mobile service carrier or your device manufacturer.

### Social Media Widgets and Single Sign-On Services

This Site uses third party social media widgets such as buttons or similar mechanisms from Facebook, Twitter, Instagram, Pinterest, and/or YouTube. Such third party features may collect information about you, like your IP address and the page(s) you visit on the Site. They may also place cookies on your device. These social media widgets are either hosted by a third party or by our Site. Your interactions with those features are governed by the privacy policies of the third party social media networks that provide them.

### Children Under 13 Years of Age

This Site is directed to adults, and does not knowingly collect personal information online from children under the age of 13 without prior parental consent. If you are the parent or guardian of a child under the age of 13, and you believe your child has provided personal information to our Site that you would like us to delete, please Contact Us.

## 2. INFORMATION USE, DISCLOSURE, AND SHARING

The information we collect on this Site may be used to fulfill your requests (such as product orders and responses to email questions), to support our core business functions (such as order fulfillment, internal business process management, authentication, loss and fraud prevention, and public safety functions), and to communicate with you about our product offers and promotions. You can sign up for our email list by providing your email address through our Site services or our affiliated retail stores.

To accomplish these purposes, we may combine personal and non-personal information we collect with offline information.

We may also transfer or disclose your information within our corporate family of companies for these purposes. We may make third party services, including third party applications, available to you on this Site.

You may choose to allow us to share your information with those third party services. We require such third party services to give you notice of their privacy policy so you can review it before authorizing them to access your information. You may also disclose your own personal information on interactive services such as message boards, product reviews, questionandanswer pages, profile pages, and social network features offered by us or by third parties. Information you post or disclose through such interactive services may be available to the general public. Please exercise caution when deciding whether to disclose your personal information, location, or similar information via this Site.

We may disclose the information we collect about you (including personally identifiable information) to third parties to comply with applicable laws, regulations, and/or governmental requests.

We may also disclose such information to verify or enforce compliance with our Terms & Conditions and this Privacy Policy, to process and fill your order, reduce credit risk, protect against fraud, protect against misuse or unauthorized use of our Site, or when we believe in good faith that the law requires such disclosure.

We may also disclose such information to a successor entity in connection with a merger, consolidation, sale of assets or other corporate change affecting the Site.

We may share the information collected on our Site with agents or contractors who provide support for our internal operations. Such entities may receive personally identifiable information to allow them to perform their duties, but they may not use that information for any other purpose. In some instances, we may share non-identifying and aggregate information collected on our Site with third parties.

### 3. SECURING YOUR INFORMATION

To ensure the security of your personal information, you should always provide that information over a secure connection. You can check the existence of a secure connection in one of two ways: Look at the URL in your web browser. Whenever you are connected to a secure server, that connection will be represented in the URL as “https,” rather than “http.”

Look at your web browser. You have an SSL connection if you see a closed lock or a solid key. If you click on this image, a small popup window displaying website security information will appear. We urge you to protect your own privacy. We recommend that you do not share your Site password(s) with anyone or in any unsolicited phone call or email.

While our Site strives to ensure the integrity and security of our network and systems, Mitchell's Salon & Day Spa cannot guarantee that our security measures will prevent third party hackers from illegally obtaining this information.

#### 4. PUBLIC FORUMS

Please remember that any information you may disclose in public areas of our Site or the Internet becomes public information. You should exercise caution when deciding to disclose personal information in these public areas.

#### 5. CONTACTING US

If you have any questions, please Contact Us by clicking the link.

#### 6. OPTING OUT

If you would like to stop receiving promotions, updates and/or special offers at any time, you may email us at [info@salon560.com](mailto:info@salon560.com) with a statement requesting that you wish to that you would like to opt out of Salon 560 email promotions, updates and special offers. Please allow sufficient time for your request to be processed. It may take up to 10 days to process an email optout request, and 46 weeks for other requests. Please be aware that, even if you opt out of receiving marketing communications from us, we may still contact you for transactional purposes. For example, we may contact you for order fulfillment purposes, customer service purposes, appointment reminders, or product recalls.

#### 7. LINKS TO THIRD PARTY SITES

Our Site may include links to websites/applications that are owned or operated by third parties. Please note that this Privacy Policy does not cover the practices of those websites/applications. We encourage you to review the privacy policies on those websites/applications to see how they collect and use information.

#### 8. HOW TO UPDATE YOUR INFORMATION

You can access or update your personal information by contacting us and giving us your current contact information, the information you are interested in accessing, and your requested changes.